

# CARE AND MAINTENANCE GUIDE

TrendStone Quartz® is an engineered stone manufactured from up to 93% quartz, one of the hardest materials on earth, which is then combined with advanced polymer resins and pigments and compacted under heavy pressure to form a naturally strong and non-porous stone slab. This process also makes TrendStone Quartz® surfaces a very stain resistant, easy care surface.

TrendStone Quartz® has high stain resistance, however it is important to point out that it is not stain proof. Although with general care and common sense TrendStone Quartz® surfaces will offer you many years of service and enjoyment. Below is a list of tips and recommendations that will assist you in caring for your new TrendStone Quartz® surface.

## Tips for general day to day cleaning;

Never use commercial/supermarket cleaners or sealers on Quartz surfaces. These types of cleaners are generally not PH neutral and will affect the stone surface over time.

A stone safe everyday cleaner is Methylated spirits (not dyed) diluted with water in a spray bottle (approx. 70% metho/30% water). Spray over the surface and dry off with absorbent paper towel or microfiber cloth. Although this process may not always remove dried in stains. We highly recommend the use of "Stone Foam Quartz Cleaner" for more stubborn marks. "Stone Foam" is suitable for all Natural Stone surfaces also. (note: please take care when using "Stone Foam" as hard scrubbing can alter the gloss level slightly on some colours).

For your convenience this product can be purchased directly from Project Stone Australia.

<u>WARNING</u> – Do not use chemical cleaners such as supermarket counter-top cleaners/sealers, e.g. Windex, Spray & Wipe etc. as they are not PH-neutral and can alter the stone surface over time (e.g. dulling, corrosion and <u>yellowing)</u>.

#### For more stubborn stains;

- Firstly, gently remove any solids that may have adhered to the surface with a plastic scrapper. Then try a small drop of PH-neutral dish detergent diluted with water on a microfiber cloth (do not use scourer type sponges as this may dull the surface), clean, rinse fully with water and dry off thoroughly. (Note: Do not use dish detergent as a regular daily cleaner as detergent residue may build up over time and may yellow white quartz colours over time).
- If the stain remains try "Stone Foam" but take care not to scrub too hard as "Stone Foam" may alter the shine slightly on some colours. For your convenience this product can also be purchased from Project Stone Australia P/L..
- Whenever using a cleaning product/process it is always recommended to test on a small, less noticeable area before use to avoid any unwanted damage to the stone surface.
- For further assistance in removing persistent stains or marks please contact a specialist stone restorer such as the <a href="https://www.themarbleman.com.au">www.themarbleman.com.au</a> .

### Cont...

## General do's and don'ts...

- Do wipe up spills as quickly as possible.
- Do not place harsh chemicals, e.g. supermarket counter-top cleaners, detergents/soaps, oven cleaners, paint strippers etc. on your stone surface as these types of chemicals will damage your stone.
- Do not use supermarket stone cleaners/sealer combination type products (e.g. Hillmark Stone Kleen as they can dull the surface over time.
- Whilst Quartz surfaces are heat resistant and can withstand moderately high temperatures it is recommended that to avoid any risk of cracking that you do not place crock hot pots or electric skillets directly on to your TrendStone Quartz® surface. Especially over seams or near the edges of countertops. Always use Trivets/Hot pads.
- Do not use scourers on your stone surfaces.
- Do not cut on your TrendStone Quartz® surface. Always use a cutting board.

We trust that you find this care & maintenance guide is informative and further provides you with peace of mind knowing that your new TrendStone Quartz® surface will offer you many years of service and satisfaction.